

GROWTH, ENVIRONMENT AND RESOURCES SCRUTINY COMMITTEE	AGENDA ITEM No. 6
13 MARCH 2019	PUBLIC REPORT

Report on Portfolio Progress - Cabinet Member for Waste and Street Scene	Annette Joyce - Director of Environment and Economy	
Cabinet Member(s) responsible:	Cllr Marco Cereste - Cabinet Member for Waste and Street Scene	
Contact Officer(s):	Annette Joyce - Service Director James Collingridge - Head of Environmental Partnerships	452280 864764

PORTFOLIO PROGRESS REPORT FOR CABINET MEMBER FOR WASTE AND STREET SCENE

R E C O M M E N D A T I O N S	
FROM: Councillor Cereste <i>Cabinet Member for Waste and Street Scene</i>	Deadline date: <i>N/A</i>
It is requested that the Growth, Environment and Resources Scrutiny Committee note the contents of this report.	

1. ORIGIN OF REPORT

1.1 This report is provided to update the Growth, Environment and Resources Scrutiny Committee on the progress of items under the responsibility of the Cabinet Member for Waste and Street Scene.

2. PURPOSE AND REASON FOR REPORT

2.1 The report is being presented by Cllr Cereste at the request of the Growth, Environment and Resources Scrutiny Committee. The report will provide an overview of all the key portfolio areas. It will also provide an overview of the current KPI performance of the Amey Peterborough contract along with a general update of each of the departments within that contract. The report will also provide an update on the latest development of Peterborough Limited, the new LATCo owned by Peterborough City Council which will deliver the current Amey Peterborough Services.

2.2 This report is for Growth, Environment and Resources Scrutiny Committee to consider under its Terms of Reference Part 3, Section 4 - Overview Scrutiny Functions, paragraph No. 2.1 Functions determined by Council: No.2.1, paragraph 8, 1. Waste Strategy & Management;

2.3 The Cabinet portfolio for Waste and Street Scene covers the following areas:-

- a) Street cleaning,
- b) Waste Management and Recycling
- c) Grounds maintenance
- d) Set up an appropriate delivery vehicle to deliver the services set out above.
- e) Cemeteries and Crematoria
- f) Registrar and Coroner's Service

- g) Lead on the Council's energy strategy
- h) Responsible for Westcombe Engineering

3. TIMESCALES

Is this a Major Policy Item/Statutory Plan?	NO	If yes, date for Cabinet meeting	N/A
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4. KEY AREAS

4.1 This first section of the report provides an update on the Amey Peterborough contract for the financial year 2018 - 19 and details the contractual KPI results and key information for service areas under their control. The report goes on to discuss the progress in the formation of Peterborough Limited which will take over the running of these services.

It then gives further updates in keys areas under this portfolio.

The areas under this portfolio cover a breadth of services and contributes to all the priorities in the Sustainable Community Strategy:-

- *Creating opportunities – tackling inequalities;*
- *Creating strong and supportive communities;*
- *Creating the UK's environmental capital; and*
- *Delivering substantial and truly sustainable growth*

4.2 Street Cleansing

4.2.2 Amey continues to carry out the street cleansing throughout the city, they currently empty 1,341 litter bins and 305 dog waste bins and since April 2018 Amey have collected 1,318 tonnes of street sweepings.

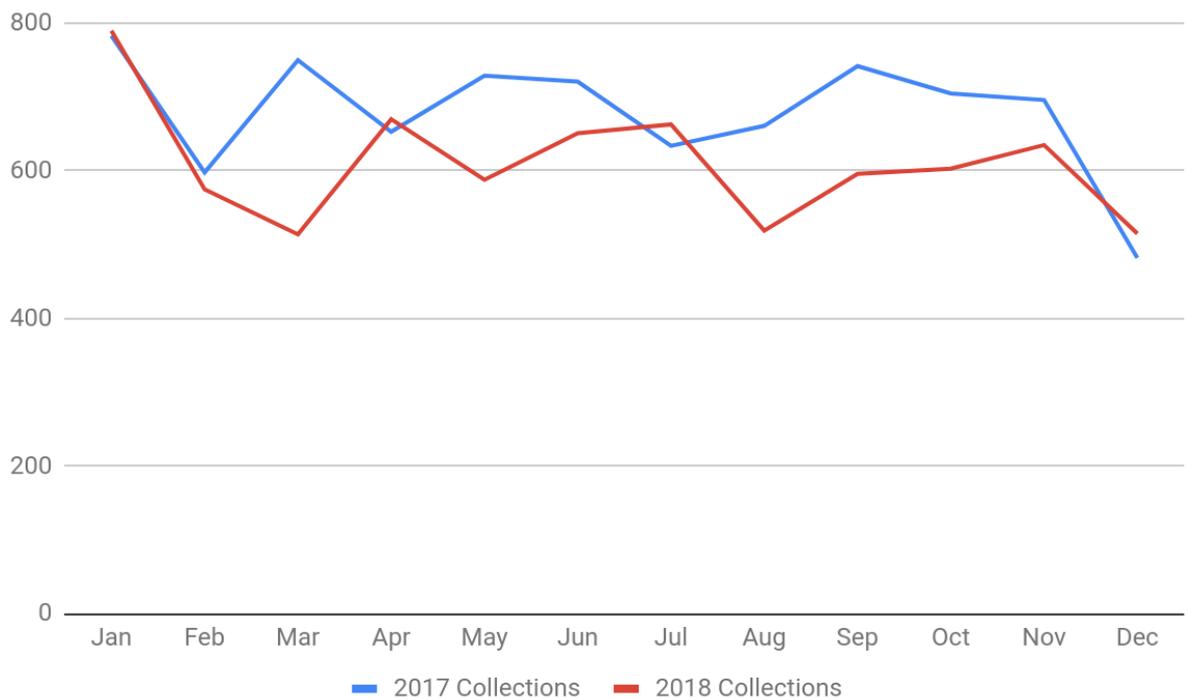
4.2.3 There are ongoing issues across Peterborough and within some Hot Spot areas around the City with regards to the discarding of used needles. Amey continues to work hard to remove these and to keep residents safe. Amey currently remove any needles discarded on Council owned land within 1 hour of it being reported. Amey are also working with the 'Discarded Needles Group' to look at proactive ways of reducing needle finds, this has included bringing needle bins back into use and giving access to more meaningful data to allow the group to look at trends and areas of concern.

4.2.4 Fly Tipping continues to be an issue across Peterborough. Although fly tipping is not just a Peterborough specific issue we have had some success with new signages advising that covert cameras may be in operation. The following table shows the the amount of fly tipping removed in 2018 from Council owned land: -

2018	January	790
	February	575
	March	514
	April	670
	May	588

	June	651
	July	663
	August	519
	September	596
	October	603
	November	635
	December	515

We have compared fly tip figures for 2017 and 2018 collection data which shows the number of flytips being removed from Council land is decreasing. The following graph depicts the two years collection data.



4.2.5 The 'Hit Squad' that was recommended following a Task and Finish Group from this committee has been working well. The squad has planned routes across the City for known litter and fly tip hot spots. The squad attends these areas on a weekly basis to arrange for additional cleaning. With the team being both proactive and reactive, they are quickly deployed to areas of need e.g. at a fly tip that has a H&S concerns with regards to its location.

Increasingly we are finding areas of land that have known registered owners with fly tip and litter build up on them. The 'Hit Squad' have been able to react to these and have them cleansed in a timely manner.

4.3 **Waste Management and Recycling**

4.3.1 Amey continue to operate a fortnightly collection of residual and recycling waste from circa 85,000 properties with food waste being weekly.

4.3.2 The current recycling rate for 18/19 is 42.77%. With one quarter still remaining we are looking to be on par with the performance of 17/18 where we had an annual recycling rate of 43.3%.

As an authority we are members of The Cambridgeshire and Peterborough Joint Waste Partnership RECAP, this group works jointly to look at recycling initiatives and share best practice for the eastern region. It also allows for improvements in buying power as this can be done jointly through the group, an example of this would be the Joint Materials Recycling contract the partners hold with Amey at their Waterbeach facility. The group allows for data to be shared and when comparing Peterborough to our other RECAP partners on recycling rates we sit at the bottom of the group against a performance for the whole of Cambridgeshire of slightly in excess of 50%.

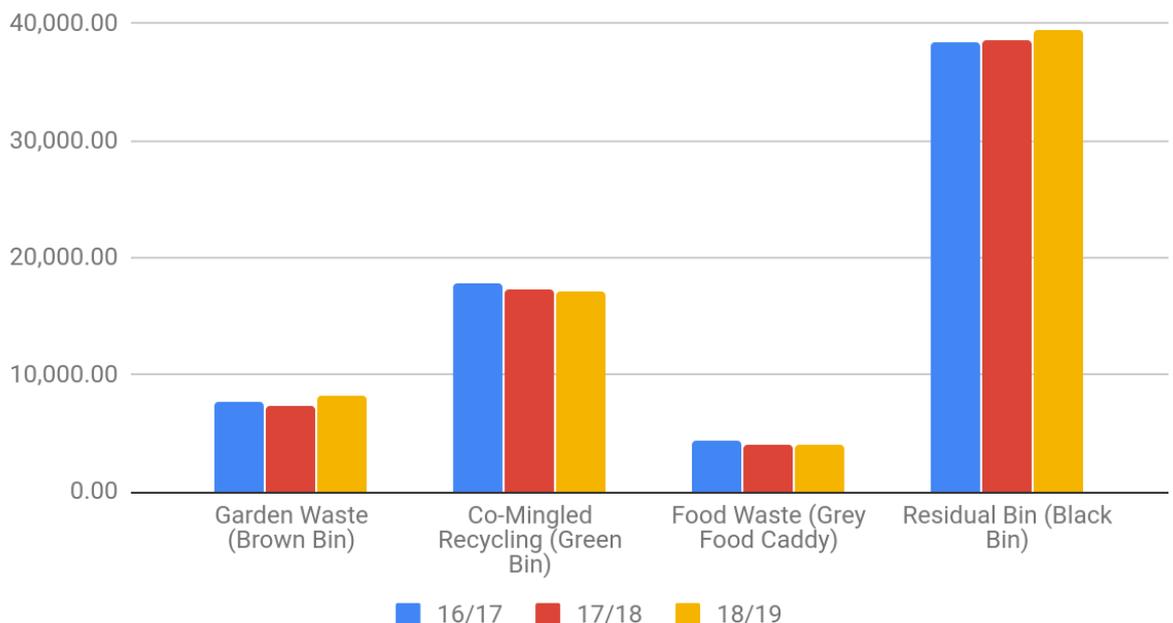
Over the last few months the RECAP partner councils, Peterborough included, have undertaken a communications campaign with their collection partners aimed at increasing the volume and quality of metal collected through kerbside recycling. The 'Metal Matters' campaign was partly funded by Alupro (metals recycling trade organisation), RECAP and the individual councils. It's success will be measured through recycling performance in the coming months following the campaign.

Amey continue to work on improving recycling across the city and have to date have carried out 24 roadshows and school assemblies. The following table offers a comparison on tonnages collected over the past 3 financial years and it shows that tonnages are remaining quite stable: -

Container Type	16/17	17/18	18/19 up to December
Residual (Black)	7,644.48	7,304.46	6,108.39
Recycling (Green)	17,880.62	17,361.75	12,873.29
Food (grey)	4,299.43	4,059.97	3,022.54
Garden (Brown)	38,380.02	38,573.31	29,547.40

We have extrapolated the 18/19 figures to give a view of how 18/19 will compare to past financial years and this is shown in the graph below:

Tonnages per Waste Stream



4.3.3 The Garden Waste service remains stable and has received 21,432 subscriptions for the service this financial year with 3 weeks left to subscribe, this is compared to 21,981 last year. The introduction of recurring direct debit has been taken up by a number of residents. This allows for the automatic re-registration for next year's service. As we can see from the information above, the tonnages of garden waste collected is remaining stable. We offer discounted home composters to residents in Peterborough and this offer continues to be taken up by some residents.

4.3.4 Jointly with Amey we have built the new Waste Transfer Station at Nursery Lane, the old transfer station was outside and this meant that a lot of the time our recyclate would become wet. We also had issues with high winds causing the recyclate to be blown outside of our registered area. The new indoor transfer station allows us to store a lot more recyclate and enables it to be bulked and transported in a safe and efficient way. With this activity now taking place indoors it allows us to retain the recyclate to a much higher standard for re sale.

4.4 **Grounds Maintenance - Parks and Open Spaces**

4.4.1 Amey have completed all specified works for this financial year including the annual shrub cut back and grass cutting regime. They have retained Green Flag status at 4 parks across the City and continue to work with friends of groups to improve park facilities.

This financial year Amey have planted 264 trees across the City, Amey have also been using watering bags to allow the community to be involved with the tree planting and helping to ensure they survive.

4.4.2 Investment has been made in a number of play areas across the City. Following the annual Health and Safety audit this highlighted a number of parks that need further investment in the coming years. Amey has been working closely with the Council on the production of Connect Park as part of the Can Do capital investment fund and hopes to have the new park open by May.

There has also been a state of the art outdoor gym installed in New England Recreation area, the first of its kind in Peterborough. The equipment offers better resistance training and uses the kinetic energy produced to charge mobile phones through a USB port, there is also an App linked to the equipment that will show usage levels for the equipment.

4.5 **KPI's**

4.5.1 Amey Peterborough are monitored monthly on their contractual KPI's. These KPI's look across all customer facing services. Appendix 1.0 shows the current KPI achievements to date and highlights any potential failures. The current performance shows Amey are working within the contractual parameters for all service areas. We still see a key failure in Recycling performance and this is something that will need to be worked on by the Council's new LATCo, Peterborough Limited going forwards.

4.6 **LATCo - Peterborough Limited Transition**

4.6.1 Following the Cabinet approval in December 2018 of the Business Plan for Peterborough Limited the project team has been working hard to mobilise the services.

The progress of Peterborough Limited is progressing well and agreement has been reached to transfer the services currently performed by Amey to Peterborough Limited over several months.

Cllr Farooq has now been appointed as Chair to the board of directors and been out to greet all the affected staff. Building Cleaning was the first service to be transferred to Peterborough Limited and go live on the 2 February 2019. There will now be a phased implementation of the remaining services with Waste and Recycling and Passenger Transport transferring in April and the remainder, including Street Cleansing, Parks and Open Spaces, Property Maintenance and Vehicle Workshop in May.

4.6.2 Peterborough Limited intends to bring in new ICT systems that will help to improve the

performance of all services offered, the waste and recycling service will be upgraded to new InCab devices allowing the teams to report back greater levels of information on their daily rounds which in turn will allow residents to have more up to date information on their collections.

- 4.6.3 Initially Peterborough Limited will offer a 'Like for Like ' service to that of the Council - mirroring the current specification that is delivered by Amey Peterborough. Moving forwards Peterborough Limited will look at efficiency savings and further commercial opportunities. Any income generated by Peterborough Limited will stay within the Council or be reinvested into the company.

4.7. CEMETERIES AND CREMATORIA

Work has continued on a 'grave audit' to identify additional grave space at Eastfield and Fletton cemeteries. This has proved very successful and the current extent of the of grave spaces now available across both cemeteries for all denominations is now approximately 24 years, based on current annual demand. Further work is being undertaken which could result in further grave space being identified.

Although this is very good news, the need to identify new land to build a cemetery to serve the needs of Peterborough for the next 100 years is still required.

Another project that will commence during 2019/20 is the construction of 'family' mausoleum at both Fletton and Eastfield cemeteries. The existing mausolea at Fletton cemetery have now all been sold and demand still exists with a number of names held on a waiting list.

The Green Flag award has been retained at the Crematorium for a further year and both the Cemeteries service and Crematorium service have again retained the highest possible 'Gold standard' accreditation awarded by the industries professional body.

Chapel refurbishment at the crematorium is currently being undertaken and is progressing well with the original pews and altar furnishings having been refurbished. A new carpet is being fitted next month.

4.8 REGISTRAR AND CORONER'S SERVICE

The registration service is currently being restructured following the retirement of long standing Registration Manager, after 18 years' service.

Parliament has recently passed legislation to increase the fee to purchase a certificate to £11. (formerly 3 tiers of charge applied £4, £7, £10). This will remove confusion for customers and may increase income for councils. The same legislation has restricted the cost of issuing 'express' certificates to £35.

The number of deaths registered in Peterborough in 2018 was 2555 - a 16.24% increase over the last five years. The number of births registered during 2018 was 4,706.

The service is currently preparing to deliver the EU Settlement Scheme.

4.9 COUNCIL'S ENERGY STRATEGY

There are a number of areas of work presently being undertaken with regard to developing the Council's energy strategy, these are briefly described below.

Officers are working with the Cambridgeshire County Council Energy Investment Unit, a dedicated team with responsibility for Energy at the County Council, to develop a coordinated approach to the development of an Energy Strategy for both organisations.

- Presently collectively gathering information on consumption to support development of a cost benefit study or possible procurement.
- Developing the potential for joint purchasing of Gas and Electricity, aligning contract dates across the diverse property portfolio each Authority is responsible for and

examining unit prices, consumption profiles at locations.

- Gathering data on Cambridgeshire County Council and Peterborough City Council owned generation assets e.g. the Energy Recovery Facility, Solar Panels, volumes generated and consumed at each site, contracts arrangements and durations, locations and potential synergies between property locations.

The aim of this joint working is to obtain the best value from the power the Authorities collectively generate and to reduce the cost of energy consumed, potentially through procurement, improved joint working or other methodology.

4.10 WESTCOMBE ENGINEERING

4.10.1. *Business Description:*

Westcombe Engineering continues to provide employment opportunities for local adults with varied disabilities, and the business has seen significant growth (in excess of 60%) over the past 3 or so years.

With this growth and continued success the business has achieved high level recognition in the form of inclusion within the Parliamentary Review 2016/2017 Edition, Winners of the Made in Central and East England Manufacturer of The Year (under £25m turnover) 2018, the recent visit of Amber Rudd Secretary of State for Work and Pensions, as well as assisting the Council to achieve Disability Confident Employer Status Level 2, working towards level 3.

We are also expecting Sarah Newton Minister of State for Disabled People, Health and Work to visit, date TBC for Thursday 28th March 2019. Sarah Newton has recently pledged a Strategy to get one million more disabled people in work by 2027. Our aim is to use Westcombe Engineering as a best practice example of what can be achieved with a diverse workforce and successful prove that disability is not a barrier for success.

Our strong relationship with Peterborough Regional College has born a new pathway for adults with disabilities to gain experience within a workplace. Westcombe Engineering trialled the very first supported internship program alongside Peterborough Regional College. This program enables adults with disabilities to gain work experience within the workplace for up to 12 months, with no financial burden to ourselves and no expectation or commitment to employ the individual once the 12 months has elapsed, unless we have a vacant post.

We continue to receive funding from the DWP for all of our disabled employees individually via the Shawtrust Charity.

4.10.2 *Customers:*

Caterpillar Inc/Perkins Engines continues to be be our most prominent customer and indeed our relationship spans all the way back to 1970 when the business was started. We supply to Caterpillar Inc/Perkins Engines globally as a tier 1 supplier, this means we have responsibility to supplier components from design concept, raw material sourcing and also finished parts into them. Many of our portfolio of parts are sole supplied from Westcombe Engineering and support Caterpillar Inc globally in manufacturing diesel engines as far as India, China, Mexico, Japan, USA, France and also the UK.

We have worked incredibly hard over the past 3 years or so to reduce our dependence on Caterpillar Inc/Perkins Engines as our main customer. Back in July 2015 we were 95% dependant on them, today with the addition of seven new customers (many of whom are local) in varied industries this dependency has been reduced to around 65%. We now supply to a

varied industry base including Diesel Engines, Fitness Equipment, Material Movement Equipment, Marine, Mobility Equipment, MOD, Railways and food.

We are currently working to develop new relationships with a very well known and prestigious Motorcycle Manufacturer and also another Global Manufacturer of Diesel Engines.

4.10.2 **Business KPIs:**

Huge improvements have been made in our business operations KPIs such as on time in full delivery and also quality. these two KPIs are key to all of our customers in the past 3 or so years. Without meeting these KPIs targets we are in threat of losing business as well as not having the opportunity of winning new work.

Our on time full delivery performance is in excess of 98% set against a target of 85%.

Our quality performance achieved last year was 240 ppm against a target of 300 ppm, please see improvement achieved to date.

Caterpillar PPM Measures			
Target 300			
Year	Total Parts Received	Total Parts Rejected	Total PPM
2014	38,925	97	2492
2015	106,907	44	412
2016	107,485	26	242
2017	203,298	54	266
2018	109,223	25	240

5. **CONSULTATION**

5.1 Consultation through the Growth, Environment and Resources Scrutiny Committee.

6. **ANTICIPATED OUTCOMES OR IMPACT**

6.1 It is anticipated that the Growth, Environment and Resources Scrutiny Committee will note the content of this report and any comments will be fed back to aid in future improvements to the services delivered.

7. **REASON FOR THE RECOMMENDATION**

7.1 It should be noted that services currently supplied to the Council under the existing Amey contract will have transferred in full to peterborough Limited in May 2019. Peterborough Limited will be live delivering all the current services provided by Amey, and as such, any comments on this report will be fed back to both Amey and the Peterborough Limited team.

8. **ALTERNATIVE OPTIONS CONSIDERED**

8.1 The alternative option was to not present this report to the Growth, Environment and Resources Scrutiny Committee, this option was not taken forwards as it was important that

both the existing service and the new contract arrangements will benefit from the input of the committee.

9. IMPLICATIONS

Financial Implications

9.1 This report is to give an overview / progress update as such there are no financial implications.

Legal Implications

9.2 This report is to give an overview / progress update as such there are direct legal implications. As regards specific projects, legal advice has been sought on a case by case basis.

Equalities Implications

9.3 This report is to give an overview / progress update as such there are no anticipated equality implications.

Rural Implications

9.4 This report is to give an overview / progress update as such there are no rural implications..

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

10.1 None.

11. APPENDICES

11.1 Appendix 1.0 KPI's

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